



## Troubleshooting Trees for 200P & 250P Models Only

Please click the below links to utilize an interactive trouble-shooting tool for diagnosing burner, electrical, and hot water problems.

[If the Burner Does Not Ignite](#)

[If the Burner Ignites and Flames Out](#)

[Electric Element Troubleshooting](#)

[Hot Water Troubleshooting](#)

If further assistance is needed...

Email our customer service team at [service@aquahot.com](mailto:service@aquahot.com).

You can also reach us by telephone at 303-651-5500 or 800-685-4298 Monday through Friday, 7 a.m. to 4 p.m. MST.